A smart choice
The Nevada Child Support Debit Card is a fast and convenient way to receive your child support payments. No credit check or bank account is required.

Everyday purchasing power
Use your card everywhere Visa® debit cards are accepted:
- Grocery stores
- Gas stations
- Retail stores
- Mail order
- Restaurants
- Medical offices
- Online stores
- Phone order

Simple to use
Fees can be avoided by using your card to make purchases and get cash back at merchants, and by using Bank of America and Allpoint ATMs.

Making purchases
Purchases with a signature:
- Present or swipe your card
- Choose “credit”
- Sign, take your card and receipt
Purchases with a PIN (Personal Identification Number):
- Swipe your card
- Choose “debit” and enter your PIN
- If needed, ask for cash back
- Take your card, cash and receipt

Accessing cash
Getting cash at an ATM:
- Insert your card and enter your PIN
- Select “checking” and enter the amount to withdraw
- Take your card, cash and receipt
To get cash at a bank or credit union that accepts Visa:
- Verify your available balance
- Present your prepaid debit card and ID to the teller
- Request the dollar amount you want from your balance
- Take your card, cash and receipt

Helpful tips for using your card.

Know your balance
Merchants are generally not able to determine the balance on your card, so you should always verify the balance before using your prepaid debit card. Attempting to use your card for purchases that exceed your balance may result in the transaction being declined.

Special transactions
Some prepaid card transactions may be handled differently such as paying at the gas pump, restaurants, hotels, auto rentals, and returns. Some purchases may cause a temporary hold on funds (up to $100 at a gas pump), some merchants may require a credit card to accompany your purchase and others may require verification of your card balance before processing a prepaid debit card transaction. More details on these special transactions are provided in the materials that come with your card.

Protect your card
- Be aware of your surroundings at ATMs.
- Be discreet when entering your PIN at the keypad at an ATM or merchant’s point of sale terminal.
- Never give your PIN to anyone and never write it anywhere, especially on your card.
- Never give information about your card or PIN over the telephone, via email or through a website.

Lost or stolen cards
If your card is lost or stolen, Bank of America will reimburse you for any unauthorized card transactions, subject to certain terms and conditions set forth in your Nevada Child Support Debit Card Deposit Agreement.

Customer service is available 24/7 for inquiries about your card.

Online: www.bankofamerica.com/nevadachildsupport
Phone (toll free): 1.844.323.7641
TTY (toll free): 1.866.656.5913
Outside U.S. (collect): 422.262.1650
Call immediately if your card is lost or stolen.

Schedule of Bank Fees
Bank fees for Nevada Child Support Debit Card transactions will be charged to your account on a daily basis as they occur.

**SERVICES WITH NO FEES**

<table>
<thead>
<tr>
<th>PURCHASE TRANSACTIONS</th>
<th>FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchase at Merchants (signed or using PIN, online, phone or mail purchases)</td>
<td>No Fee</td>
</tr>
<tr>
<td>ATM TRANSACTIONS*</td>
<td>FEE</td>
</tr>
<tr>
<td>Bank of America or Allpoint ATM Withdrawal (in the U.S.)</td>
<td>No Fee</td>
</tr>
<tr>
<td>ATM Balance Inquiries (all ATMs)</td>
<td>No Fee</td>
</tr>
<tr>
<td>Declined Transactions (ATMs only)</td>
<td>No Fee</td>
</tr>
</tbody>
</table>

**OTHER SERVICES**

<table>
<thead>
<tr>
<th>FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teller Cash Access (available at financial institutions that accept Visa cards) (limited to available balance only)</td>
</tr>
<tr>
<td>Card Replacement (in the U.S.)</td>
</tr>
<tr>
<td>Online, Automated, Live or International Customer Service Inquiry</td>
</tr>
<tr>
<td>Account Alert Service</td>
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<tr>
<td>Online Funds Transfer</td>
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<tr>
<td>Mailed Statement</td>
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<tr>
<td>Account Closeup Check Issuance</td>
</tr>
</tbody>
</table>

**SERVICES WITH FEES**

<table>
<thead>
<tr>
<th>FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATM TRANSACTIONS*</td>
</tr>
<tr>
<td>ATM Withdrawal International (all ATMs outside the U.S.)</td>
</tr>
<tr>
<td>OTHER SERVICE FEES</td>
</tr>
<tr>
<td>Card Replacement — Express Delivery (additional charge)</td>
</tr>
<tr>
<td>International Transaction Fee</td>
</tr>
</tbody>
</table>

* ATM owners may impose an additional “convenience fee” or ”surcharge fee” for certain ATM transactions. To view posted fees at an ATM, please visit: www.bankofamerica.com/nevadachildsupport. For ATMs outside the U.S., fees may be different.

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