

Use your Nevada SNAP benefits to purchase groceries ONLINE at Walmart and Amazon

Nevada SNAP and TANF recipients can now use their EBT card to purchase groceries online through Walmart or Amazon. You will be able to order food online that you would normally buy with your SNAP EBT card in-person and pick up curbside or select home delivery* if available.



How do I sign up to use my SNAP EBT benefits on Amazon?

To use your SNAP EBT card, visit www.Amazon.com/SNAP/Register and follow the instructions on the screen.

If you are not already an Amazon customer, you will need to:

Create an account and add your SNAP EBT card plus zip code to make sure that you are eligible.

There are also opportunities to add an EBT card during checkout or in your amazon wallet.



How do I make online purchases at Walmart?

Create an account on the Walmart app or the website and place your order.

Tap or click **Payment methods**. You will see an option to add your EBT card to your account.

Add your **EBT card** information. Then, tap or click **Save Card**.

Toggle the EBT card switch on the **Select payment method** screen.

Enter the **EBT food** or **EBT cash** amount (if you have TANF) you'd like to use.

Tap or click Continue to complete your transaction.

* Delivery fess may apply; Nevada SNAP benefits **cannot** be used to cover the cost of delivery. Nevada TANF benefits **can** be used to cover the cost of delivery.



Nevada Department of
Health and Human Services
DIVISION OF WELFARE AND
SUPPORTIVE SERVICES



Supplemental
Nutrition
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Program

EBT Online Frequently Asked Questions

Nevada SNAP recipients and TANF families can now purchase groceries online at Walmart and Amazon. Please see the list of frequently asked questions below.

1. Can I use my EBT card to buy non-food items?

If you only get SNAP food benefits, you can only buy food items that you would normally buy with your EBT card in-person. If you receive TANF cash, you can use your cash benefits to make food or other purchases at Walmart, currently Amazon does not accept TANF cash as a payment method.

2. What stores will accept my EBT card online?

Currently, you can use your SNAP EBT benefit to make purchases online at Walmart and Amazon. You can also use your TANF cash EBT to make online purchases at Walmart.

3. Why can I only use my EBT card online at Walmart and Amazon?

Currently, Walmart and Amazon are the only stores that are allowed to accept EBT cards online in Nevada. We are working to add more stores in the future!

4. Can I order online and have my items delivered?

You can purchase groceries online using your EBT card and have them delivered, but you cannot use your SNAP benefits to pay for any applicable delivery fees. If you receive TANF cash, you can use TANF cash to pay for Walmart delivery fees.

Please note, not all Walmart locations participate in delivery. For the stores that do offer delivery, there is a limitation of a 9 to 10 miles radius from the physical store. To find out if delivery is available in your area, please go to [http://wmt-](http://wmt-grocery.custhelp.com/)

grocery.custhelp.com/. Amazon is able to deliver to all areas of the state, even those that are rural.

5. Is there a delivery fee?

When you buy \$35.00 or more in groceries from Amazon, home delivery is free. Depending on the location and availability of food items, a fee \$3.99 to \$7.00 for food purchases less than \$35.00.

Groceries purchased online at from Walmart are subject to a delivery fee varying from \$7.95 to \$9.95 depending on location, availability of food items, and time selected for delivery. Walmart offers unlimited delivery for \$12.95 per month, or \$98.00 per year. Prices are subject to change.

6. Can I order and pick up my items?

When you buy your groceries online using your EBT card from Amazon, you cannot select pick-up.

When you buy your groceries online using your EBT card from Walmart, you can pay online using your EBT card and schedule a grocery pick-up for no charge.

7. Where can I go if I have additional questions or need help with online purchasing with Amazon and Walmart?

To learn more, call the customer phone numbers or click on the links below:

- www.amazon.com/snap
- <http://wmt-grocery.custhelp.com/>
- Amazon – 1(888) 280-4331
- Walmart – 1(800) 925-6278