

STATE OF NEVADA
DIVISION OF WELFARE & SUPPORTIVE SERVICES
ENERGY ASSISTANCE PROGRAM

COMMON FACTORS OF INELIGIBILITY

Listed below are common situations that result in program ineligibility. In the event the household fits into one of the categories listed below, advise them that they do not meet the criteria for the program. The client has the right to continue with the application process should they choose to.

1. Household income exceeds 150% of poverty, they are not eligible. Exception: the household claims out of pocket medical expenses for chronic or long-term illness.
2. If a household lives in subsidized housing and utilities (heating and cooling) are included in the rent amount, they are not eligible.
3. If there are **no** U.S. citizens or eligible non-citizens in the home, the household is not eligible for assistance.