IMPORTANT NOTICE

How to Apply for the Energy Assistance Program (EAP)

Submit a completed application (to include the name, date of birth and Social Security Numbers for **EVERY PERSON** who lives in your home) with the following verification:

- 1. Proof of identity for the head of household (such as a driver's license, government issued I.D., school I.D., etc.) **and;**
- 2. Proof of citizenship or legal status if born outside of the United States and;
- 3. Provide a copy of most recent heating/cooling bills **and**;
- 4. When the utility bill is not in the applicant's name, provide a written statement from the person listed on the utility bill authorizing the applicant to apply, that includes their address, phone number and signature **and**;
- 5. Proof of ALL income for EVERY PERSON in the household for at least the last thirty (30) days.

Examples of types of income: Employment, child support, social security, Veterans benefits, retirement, public assistance, utility reimbursements, unemployment insurance, interest income, money from family and/or friends, or organizations, educational scholarships and/or grants, etc.

Note: If the employed individual is working through an employment agency, provide proof of the last 12 months of earned income.

6. If the household expenses exceed the household income, proof of how the household is meeting their needs.

**FAILURE TO PROVIDE THIS INFORMATION MAY DELAY THE PROCESSING OF YOUR APPLICATION. **

Applications are processed in the order in which they are received. Applicants will receive a notice of decision once an eligibility determination has been made.

Please mail or fax your application and verifications to:

Energy Assistance Program 2527 N. Carson St., #260 Carson City, NV 89706 Fax: (775) 684-0740 Energy Assistance Program 3330 E. Flamingo Rd., #55 Las Vegas, NV 89121 Fax: (702) 486-1441

Division of Welfare and Supportive Services ENERGY ASSISTANCE PROGRAM APPLICATION

The Energy Assistance Program (EAP) is designed to help eligible Nevada households with their annual heating and electric costs.

***** INCOME REQUIREMENTS *****

The total gross monthly income of all household members may not exceed the amounts shown in the chart below.

YOUR HOUSEHOLD'S GROSS MONTHLY INCOME MAY NOT EXCEED:										
Persons in Home	Annual Income	Monthly Income	Persons in Home	Annual Income	Monthly Income					
1	\$21, 870	\$1,822.50	5	\$52,710	\$4,392.50					
2	\$29,580	\$2,465.00	6	\$60,420	\$5,035.00					
3	\$37,290	\$3,107.50	7	\$68,130	\$5,677.50					
4	\$45,000	\$3,750.00	8	\$75,840	\$6,320.00					

(For families/households with more than 8 persons, add \$7,710 to the annual income for each additional person).

Households with a chronic or long-term illness, who pay out of pocket medical expenses and whose gross income exceeds the income guidelines may have their countable income reduced by verified qualifying expenses. *Does a household member have a chronic/long-term illness and pay out-of-pocket medical expenses?* \Box Yes \Box No (If Yes, and your income exceeds the limits above, please submit verification of your out-of-pocket medical expenses.)

***** BENEFITS *****

Eligible households receive an annual one-time-per-year benefit called a "fixed annual credit" customarily paid directly to their energy provider(s). The benefit shows as a credit on the bill.

Minimum Payment – The minimum yearly payment for eligible households is \$240.

***** WHEN TO APPLY *****

- → If your family is not currently on the program and you meet the income requirements, apply NOW.
- → If you received an EAP benefit during the past 12 months, a notice will be mailed to you when it is time to reapply for EAP.

***** WHAT DO I NEED? *****

Submit a completed application with <u>the required verification</u>. Suggested income verifications are noted on the back of this page. To get answers to other questions, call:

Reno/Carson City	(775) 684-0730
Las Vegas	(702) 486-1404
Toll Free	(800) 992-0900

Visit our website at: <u>http://dwss.nv.gov</u> for more information on the program requirements.

You can find information about the Weatherization Assistance Program at:

http://housing.nv.gov/programs/Weatherization/

DOCUMENTATION EXAMPLES OF REQUIRED PROOF OF INCOME

All documentation sent with your application can be either originals or photocopies. If you are unable to photocopy the originals, our office will copy the material and if requested we will send it back after your case has been processed.

Earned Income: Includes income from employment, self-employment (see below), child care services, house cleaning, and/or any service for which you are paid. Provide copies of check stubs (if paid in cash, a statement from the person who paid you for a service) for at least the last thirty (30) consecutive days. If paid weekly – 4 check stubs; paid bi-weekly or semi-monthly – 2 check stubs. If you do not have check stubs, a signed and dated statement on letterhead from your employer stating your gross income for the last thirty (30) days and how often you get paid, is acceptable. If working through an employment agency or on-call provide proof of the last 12 months of income.

<u>Self-Employment/Non-Profit Business Income</u>: May include profit and loss statements signed by the applicant detailing gross income and expenses (receipts must be provided for deductions) during the last 12 months, a copy of the sales tax statement showing gross net proceeds, financial statements, a loan application listing income and expenses for the last 12 months, or DWSS Form 2011 that includes receipts for allowable deductions. Allowable deductions include: cost of goods sold, supplies and materials, advertising, accounting and legal fees, wages paid to employees, office space rent/mortgage, telephone, utilities, transportation costs necessary to produce income, etc.

<u>Unearned Income</u>: Includes income from the Social Security Administration, Veterans Administration, pensions, disability, military service, unemployment, child support, alimony, interest, dividends, regular insurance or annuity payments. If you are receiving *Social Security, SSI, Veterans Benefits, pensions, disability income, military income or unemployment*: provide copies of the benefit verification form or award letter for the current year showing any cost of living raises. If you are receiving *child support/alimony income*: provide a copy of divorce decree/separation/settlement agreement, or dated letter from the person paying the support (to include name, address and phone number), or a copy of the last check/statement from the child support enforcement agency. If you are receiving *interest income/dividends*: provide 12 months of bank account statements, certificates of deposit or other documentation that contains details and is signed by the financial institution, or a broker's quarterly statement showing earnings.

<u>Cash Contributions and/ or Recurring Gifts</u>: If someone is helping you pay your expenses or is giving you money: provide a signed statement from each person that includes their name, address, phone number, if the assistance will continue, and the amount provided to you during the last six months. Provide a signed and dated statement by the person providing the money indicating the amount of support, how often it is paid, when the arrangement began, and whether it is paid directly to a vendor or in cash to you. The statement must include the contributor's printed name, address(es), and phone number(s).

Student Income: Includes ALL scholarships and grants, e.g., Pell Grant, Federal Supplemental Educational Opportunity Grant (FSEOG), Veterans Administration educational benefits, etc. Please provide written confirmation of the amount of assistance, and the educational institution's written confirmation of the cost for the prior two (2) semesters and summer school (if applicable) of the student's tuition, fees, books and equipment. If benefits are paid directly to the student, copies of the latest benefit checks or canceled checks or receipts for tuition, fees, books, and equipment are acceptable.

<u>**Public Assistance Income</u>**: Includes but is not limited to TANF, county general assistance, Clark County Social Services, or American Indian/Alaska Native General Assistance. Provide a written statement from the public agency with the amount paid during the last month, or a copy of the award letter or check.</u>

PLEASE NOTE: 1099 and W-2 forms by themselves are not acceptable as proof of income.

DIVISION OF WELFARE AND SUPPORTIVE SERVICES ENERGY ASSISTANCE PROGRAM

MAIL <u>OR</u> FAX YOUR APPLICATION TO ONE OF THE OFFICES LISTED BELOW

OR EMAIL YOUR APPLICATION TO: <u>ENERGYASSISTANCE@DWSS.NV.GOV</u>

LAS VEGAS / NORTH LAS VEGAS

3330 E. Flamingo Rd., #55, Las Vegas, NV 89121 Telephone: (702) 486-1404 Fax: (702) 486-1441

OFFICE FOR ALL OTHER AREAS

2527 N. Carson Street, Suite 260, Carson City, NV 89706 Telephone: (775) 684-0730 Fax: (775) 684-0740

APPLICATION FOR ASSISTANCE

Please complete every section and answer each question. Sign the application and the Rights and Obligations form. Failure to complete all sections and questions and/or sign the application and Rights and Obligations, OR provide the requested documentation noted on the application, will delay processing your application and may result in your application being denied.

A. APPLICANT/HOUSEHOLD INFORMATION

Complete the following for every person living in your home, **including** yourself (attach an additional page if necessary). The first name on the application should be the applicant (person listed on the utility bill who resides in the home). Provide proof of identity for the applicant.

<u>Ethnicity</u> – Please choose one of the following codes for each household member- H- Hispanic/Latino, N-Non-Hispanic/Latino, or X-Prefer not to disclose.

<u>**Race</u>** – Please choose one of the following codes for each household member: A-Asian, B-Black or African American; G – North African; H – Middle Eastern; I-American Indian or Alaska Native; J-American Indian or Alaska Native and White; L-Asian and White; M-Black or African American and White; N-American Indian or Alaska Native and Black or African American; U-Native Hawaiian or Other Pacific Islander; W-White; Z-2 or more combinations not listed above or X-Prefer not to disclose.</u>

The information below is used to comply with the requirements set forth by NRS 239B.022-NRS 239B.026. Only the Department of Health and Human Services will have access to this information. Your responses will be kept private and secure. The information will not be used for a discriminatory purpose. Providing this information is voluntary.

What sex were you assigned at birth, such as on your original birth certificate? Please choose one of the following codes for each household member: M-Male, F-Female.

How do you describe yourself *Please choose one of the following codes for each household member:* M-Male, F-Female, TM-Transgender Man/Trans Male, TW-Transgender Woman/Trans Female, G-Genderqueer/gender non-conforming, D-Different Identity (Please specify), X-Prefer not to disclose.

Which of the following best represents your sexual orientation identity? *Please choose one of the following codes for each household member:* S-Straight or Heterosexual, G-Gay, L-Lesbian, B-Bisexual, N-Not listed (Please specify), X-Prefer not to disclose.

		Ethnicity:	Race	Sex Assigned at Birth	How do you describe yourself?	Sexual Orientation Identity	Date of		or El	0				
Name (Last, First, Middle)	Relationship						Birth (mm/			on- zen		bled		
(Jr., Sr., III)	to You	PLE	ASF	E SEE AB	BOVE FOR	CODES	dd/yy) Age	Yes	No	Yes	No	Social Security Number	
	SELF													
Are there additional people in	your home?		YE	ES 🔲 I	NO	If '	YES,	" list the	em on	a sepa	arate	sheet	of paper.	
Home Address (include apartme	Home Address (include apartment or unit number) City State Zip								te Zip					
Mailing Address (If different free	om your home	addr	ess.))				City				Sta	te Zip	
Home Phone Day/Message/Cell Phone E-mail Address () ()														
*List the names of non-citizen household members authorized as legal residents of the United States:														

B. DWELLING INFORMATION						
Renters: Provide a complete signed copy of rent or lease agreement dated within the last 12 months, listing every person living in the home(s). If subsidized, provide signed Housing documents listing every person in the home, rent and utility rebate. Buyers/Owners: Provide copy of mortgage statement, or proof of payoff, or current tax information. 1. Dwelling Type: House Apartment Condo/Townhome Mobile Home Duplex Motel/Hotel Studio Travel Trailer Other: 2. Dwelling Cost: Rent \$ Subsidized Rent \$ Space Rent \$ Buy \$ Own When did you pay off your mortgage? 3. Rent/Buyers only: Landlord, Project/Complex, Mortgage Company Name:						
C. HELP US BETTER SERVE OTHERS						
How did you hear about the Energy Assistance Program? Check one that most applies: TV Friend Previous EAP Participant Radio Landlord Received Notice in Mail Print Media Utility Company (flyer or employee) Social Service Employee						
D. UTILITY INFORMATION						
Energy Providers						
ELECTRIC SERVICE (Attach Copy of Bill) Check one that applies: Receive bill from utility company Electric service included in rent/mortgage Pay separate bill to landlord for electric service	HEATING SERVICE (Attach Copy of Bill) Check one that applies: Receive bill from heating company Heating service included in rent/mortgage Pay separate bill to landlord for heating service					
(Electric Company Name)	(Heating Company Name)					
(Electric Account Number)	(Heating Account Number)					
(Name On Account)	(Name On Account)					
Is the person listed on the account your landlord? \Box YES \Box NO	Is the person listed on the account your landlord? \Box YES \Box NO					
(If the account holder does not live with you provide their address, (If the account holder does not live with you provide their address, telephone number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person number, relationship to you, proof of identity for the person who is named on the utility bill, and a statement authorizing you to apply for benefits on their behalf.)						
ARREARAGE ASSISTANCE (Once every five years)	ARREARAGE ASSISTANCE (Once every five years)					
Do you have past due charges with your electric utility and want assistance to pay this debt? YES NO NO NO NO						
If your energy provider is NV Energy or Southwest Gas, you need to provide a copy of your current utility bill. For all other energy providers, proof of the last 12 months of usage in dollars and <i>therms, watts and/or gallons</i> for your current address will be required. Proof can be in the form of your last 12 months bills or a print-out from your energy provider.						
	(Page 2 of 7) $2824 - FL (4/24)$					

E. HOW DO YOU WANT YOUR EAP BENEFIT PAID?											
Choose how you want your EAP b	enefits paid: (Mark C	ONLY One)									
	fit between my	Pay my entire ben to my heating prov			entire benefit ectric provider.						
If you choose a split payment your be benefit may not be an equal 50/50 spl If you choose a single payment your be paid to your second provider. If you do not choose one of the option	it. benefit will be paid to cover	your annual usage	for that provider,	and if there	is a remaining ba	llance, it will					
	F	F. INCOME									
1. EARNED INCOME: Does any member of the household, regardless of age, work? YES NO If YES, complete the information below: (Include self-employment, business, child care, housecleaning, odd jobs, temp agencies, and non-profit organization income)											
NAME OF PERSON WORKING	EMPLOYER	DATE OF HIRE	TYPE OF WORK	GROSS PAY PER CHECK	HOW OFTEN PAID	TIPS PER MONTH					
List all household members, age 18	8 or older, who are not curr		CD C C C D L V	- Do Vol							
NAME OF PERSON	FORMER EMPLOYER	DATE LAST WORKED	GROSS PAY PER CHECK		UEXPECT RE-EMP NDING SSI? If YES						
Attach copies of all check stubs of employed. 1099s and W-2s by	or other proof of <u>gross</u> inc	come <u>for at least t</u>	he last thirty (3	60) days eve	n if the person	is no longer					

months profit and loss statements.

 UNEARNED INCOME: Complete the following, indicating who, if anyone, receives money or benefits from the sources listed below. You must mark YES or NO for each income type and attach proof of all unearned income. 1099s and W-2s by themselves are not acceptable proof of income.

	themselves are <u>not</u> acceptable proof of income.								
YES	NO	INCOME TYPE			GROSS MOUNT FREQUENCY				
		Alimony							
		Boarders / Roomers (Attach notarized proof of renta	al or lease)						
		Child Support							
		Contribution / Gifts / Church or Charitable Donat	tions						
		Educational Assistance / Student Loans (Attach proof of tuition, books and supplies for prior T	TWO semesters)						
		Food Assistance (Supplemental Nutrition Assista SNAP) In Nevada? Yes No If No, which	ance Program- State?						
		Foster Care							
		County Assistance / General Assistance							
		Interest / Dividends / Annuities / Royalties							
		Loans							
		Lump Sum Payments (Settlements / Back Pay, etc.	<i>c.)</i>						
		Military Income / Allotment							
		Mining Claims							
		Panhandling							
		Pensions / Retirement							
		Property Rentals / Sale							
		Railroad Retirement							
		Room Rental (Attach notarized proof of rental or lea	vase)						
		Social Security Benefits (RSDI)							
		Strike Benefits							
		Subsidized Housing							
		Supplemental Security Income (SSI)							
		Supported Living Arrangement (SLA)							
		TANF Assistance							
		Tribal Assistance / Indian General Assistance (IC	GA)						
		Trust Income (Provide proof if it is not accessible)							
		Unemployment Insurance							
		Utility Allowance / Rebate Check							
		Veterans Benefits							
		Winnings							
		Worker's Compensation or Temporary Disability	7						
	□ Other								
MEI	ETIN	IG EXPENSES:							
		household expenses (e.g. rent, utilities, food, etc.) a hese expenses.	are more than your he	ousehold's income, explai	in how you are able to				
2. If	som	eone is helping you meet your expenses or is givin							
	that includes their name, address, telephone number and amount of help they provided to you during each of the last six months. Below, fill out the information of the person(s) who provided you a statement:								
_			Phone Number	Amount	How often				

Changes in income prior to certification will be used to determine eligibility.						
If YES, what?	When?					
Do you expect any changes in the household's income or benefits?	YES NO					

G. RESPONSIBILITY

Information provided in this application is subject to verification and investigation by federal, state, and local officials. If you make a false or misleading statement, misrepresent, conceal, or withhold facts, or fail to report changes to establish or maintain eligibility for energy assistance your benefits may be denied, terminated, or reduced. You are responsible for repayment of all monies, services, and benefits for which you were not entitled. Additionally, you may also be barred from program participation, criminally prosecuted and/or otherwise penalized according to state and federal law. **Initial:**

Have you ever been determined to have committed an Intentional Program Violation (IPV)?
YES NO If YES, in what State?

Initial:_____ I have read the information in section G. Responsibility

H. AUTHORIZATION

By signing this application, I am authorizing the Department of Health and Human Services to make any investigation concerning me or any other member of my household which is necessary to determine eligibility for benefits received or to be received under programs administered by the Division of Welfare and Supportive Services. I hereby authorize and consent to the release of any and all information concerning me and/or my household members to the Division of Welfare and Supportive Services by the holder of the information regardless of the manner or form held, including by, without limitation, wage information, information made confidential by law or otherwise privileged under NRS 422A.342 or any other provision of law or otherwise. I authorize the Energy Assistance Program to release information about my household, to include energy usage information, to the State of Nevada Housing Division, Weatherization Assistance Program, for potential eligibility in weatherizing my residence. I hereby release the holder of such information from liability, if any, resulting from the disclosure of the required information. I ACKNOWLEDGE THAT A REPRODUCED COPY OF THIS AUTHORIZATION LEGALLY CONSTITUTES AN ORIGINAL COPY. Initial:

If I am 60 years of age or older, I hereby consent to the disclosure of my identity and waive my rights as an older person to have my identity kept confidential. I hereby release the holder of information from liability, if any, resulting from the disclosure of the required information. **Initial:** _____

I consent that the Division of Welfare and Supportive Services or its representatives may survey my energy advise providers of assistance grants, and status at the time of certification. I consent that the Division of Welfare and Supportive Services use Social Security Numbers (SSNs) provided in this application to verify factors of Energy Assistance Program eligibility, which may include automated data exchange with the Social Security Administration.

I agree to notify the Energy Assistance Program of any changes in my household circumstances that may affect my energy assistance benefits. I understand failure to report changes may cause an overpayment which I would be responsible to pay back and could even be prosecuted by a court of law. I swear I have honestly reported the citizenship of myself and anyone I am applying for.

Initial:_____ I have read the information in section H. Authorization

I. RIGHTS AND OBLIGATIONS

You have the following RIGHTS:

No person will be discriminated against for any reason, e.g., race, age, color, religion, sex, disability, handicap (including AIDS and AIDS related conditions), political belief or national origin, in any program administered by the Division of Welfare and Supportive Services. When the Energy Assistance Program (EAP) pays another agency, institution, or person to provide EAP services to a household, the provider is not permitted to discriminate for any reason. Violations of discrimination shall be promptly reported to the Energy Assistance Program office, the Division of Welfare and Supportive Services Administrator, 1470 College Parkway, Carson City, Nevada 89706-7924, (775) 684-0500, the U.S. Office for Civil Rights (OCR), Department of Health and Human Services, 50 United Nations Plaza, San Francisco, California 94102, (415) 437-8310, TDD (415) 437-8311 or by calling toll free 1-800-368-1019.

You have the right to a <u>conference</u> if you believe you have been unfairly treated or a mistake has been made concerning your eligibility for assistance. To request a conference, write or call the Energy Assistance Program.

You have the right to a <u>hearing</u> if you are not satisfied with the agency's action affecting your assistance if you request the hearing, in writing, within ninety (90) days of the agency's action/decision, unless the sole issue for the agency's action/decision is one of state or federal law requiring automatic benefit adjustment. You have the right to a hearing if your application is denied, acted upon erroneously, or not acted upon with reasonable promptness, or if your benefits have been reduced.

You have the right to a mailed notice of decision telling you if you are eligible for program benefits and in what amount, to whom payments will be made, and the approximate payment date(s); or a notice informing you that you are not eligible for program benefits and why.

Program staff are required to:

- Inform applicants of the eligibility requirements for the program;
- Counsel on required documents; and/or
- Provide assistance to the applicant when needed.

Initial: _____

You have the following OBLIGATIONS:

Notify the Energy Assistance Program within ten (10) calendar days of any of the following:

- Any change in your household income **or** household size (number of people residing in the household);
- If you change utility companies; or
- If you move <u>anytime</u> after submitting your application.

Note: Failure to do so may delay processing your application or result in denial of benefits or a reduction in benefits.

Respond to any requests for additional information needed to process your application within ten (10) calendar days. It is your responsibility to ensure the requested materials are mailed or faxed early enough to meet the deadline provided to you. The Energy Assistance Program is not responsible for lost or misdirected mail, or faxes. (Be sure your name and SSN or UPI are on all documents/correspondence.)

Cooperate with the Energy Assistance Program in its efforts to secure all information necessary to determine eligibility or benefits. Initial:

SPECIAL NOTE:

If you are applying for the Energy Assistance Program you may receive help with your utility bills. *But remember, you must keep paying your bills when they are due*. If you do not pay them, the company can charge more money for paying late. The utility company can even turn off your service and you may be required to pay a deposit before they will turn your service on again. *If you cannot pay your bill, contact the utility company, and try to make payment arrangements.*

Persons found guilty of intentionally violating program rules will be ineligible for program participation for one (1) year for the first violation, two (2) years for the second violation, and permanently barred from the program for the third violation.

Initial:_____ I have read the information in section I. Rights and Obligations

J. SIGNATURES

I understand if I fail to initial pages 5-6 where indicated on this application, it does not release me or my household members from those requirements / obligations.

I understand the questions on this application and the penalty for hiding or giving false information. I certify under penalty of perjury; my answers are correct and complete to the best of my knowledge and ability. I swear I have honestly reported the citizenship of myself and anyone I am applying for. I understand the Rights and Obligations as an applicant for the Energy Assistance Program.

Print Name of Applicant:	
Signature of Applicant:	Date:
Print Name of Other Adult Member(s) in Household:	
Signature of Other Adult Member(s) in Household:	Date:
Print Name of Other Adult Member(s) in Household:	
Signature of Other Adult Member(s) in Household:	Date:

WITNESS: (Use if applicant cannot read or write or is visually impaired.) I have assisted with the completion of this application for Energy Assistance Program. The information in this application has been read to the applicant and I have witnessed the above signature.

Print Name of Witness

Signature of Witness

IF YOU ARE <u>NOT</u> REGISTERED TO VOTE WHERE YOU LIVE NOW, WOULD YOU LIKE TO REGISTER TO VOTE HERE TODAY?

(Please check one)

YES NO	YES	NO
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If you do not check either box, you will be considered to have decided not to register to vote at this time.

The **NATIONAL VOTER REGISTRATION ACT** provides you with the opportunity to register to vote at this location. If you would like help in filling out a voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private.

IMPORTANT NOTICE: Applying to register or declining to register to vote WILL NOT AFFECT the amount of assistance you will be provided by this agency.

Signature

Date

CONFIDENTIALITY: Whether you decide to register to vote or not, your decision will remain confidential.

IF YOU BELIEVE SOMEONE HAS INTERFERED with your right to register or to decline to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with the Office of the Secretary of State, Capitol Complex, Carson City, Nevada 89710.