

**NEVADA STATE DIVISION OF WELFARE AND SUPPORTIVE SERVICES (DWSS)
ELECTRONIC BENEFITS TRANSFER (EBT) CARD ISSUANCE AUTHORIZATION**

I have received training on the use of my Electronic Benefits Transfer (EBT) card and Personal Identification Number (PIN), and I understand:

- I am responsible** for safeguarding my EBT card and PIN.
- If either my TANF cash or SNAP benefit account is accessed by me, an authorized representative, or any other person in possession of my EBT card and PIN, the transaction is considered authorized and the benefits will not be replaced.
- I must report a lost or stolen EBT card **immediately** by calling the FIS ebtEDGE Customer Service Hotline at **1-866-281-2443**. Neither my TANF cash nor SNAP benefits will be replaced for the time period between the loss/theft of my EBT card and PIN, and the time I report the loss/theft to the FIS ebtEDGE Customer Service Hotline (**1-866-281-2443**).
- There is no restriction on the number of times I may use my EBT card.
- Adjustments could be made to my TANF cash or SNAP EBT account to correct system errors.
- I understand the state will remove or expunge any benefits remaining in my EBT account past the intended period of use, and those benefits will not be restored. Expunged benefits will be applied to any outstanding agency debt.

Temporary Assistance to Needy Families (TANF) Cash Benefits	Supplemental Nutrition Assistance Program (SNAP) Food Benefits
<p><u>Purpose</u> DWSS provides cash benefits to low-income residents with a dependent child(ren). These benefits help pay for basic living expenses. TANF cash benefits must be used only for the benefit of the children in your care. We can require proof you are using your TANF benefits for the children’s needs. The intended period of use for TANF cash benefits is 180 days from issuance.</p>	<p><u>Purpose</u> DWSS administers food assistance benefits under the Federal Supplemental Nutrition Assistance Program (SNAP). SNAP benefits are intended to supplement the family’s monthly food resources. The intended period of use for SNAP benefits is 365 days from issuance.</p>
<p><u>Appropriate Use</u> You may use your cash benefits for living expenses such as:</p> <ul style="list-style-type: none"> • Shelter • Fuel for heating • Cooking and water heating • Electricity for refrigeration and lights • Household supplies • Clothing • Personal incidentals <p>I may make cash purchases using my TANF cash benefits and receive cash back with no additional fee depending on the store’s policy.</p> <p><u>Automated Teller Machine (ATM) Fees</u> I may also withdraw cash from an ATM; however, there is always an 85-cent fee each time I receive cash from an ATM, and there is a possible additional charge, which could vary depending on the ATM I use.</p> <p>The agency does not pay or reimburse for ATM surcharge fees.</p>	<p><u>Appropriate Use</u> SNAP benefits may be used by yourself or family members to buy food from an authorized retailer. Retailers are authorized by the United States Department of Agriculture (USDA) through the Food and Nutrition Service (FNS). You may use your benefits to buy:</p> <ul style="list-style-type: none"> • Breads and cereals • Fruits and vegetables • Cheese, milk and dairy products • Raw meats, fish, poultry and eggs • Most other packaged foods other than prepared hot foods • Seeds and plants that produce food <p>A retailer who accepts my EBT card for purchases using my SNAP benefits may not impose a minimum dollar amount for my SNAP EBT purchase, nor can a retailer charge a fee for the use of SNAP benefits.</p>

